

The Blue Ocean View Beach House, 14 Trochus Place, Tangalooma Resort, Moreton Island - terms and conditions

Number of Persons and Linen

The number of occupants must not exceed the number of persons shown on your confirmation. Any increase in numbers must be agreed in advance in writing and may incur an additional fee. Linen and towels are provided unless otherwise notified.

Arrival and Departure

Check-in is available from 2pm on the day of arrival, and check-out time is 10am on the day of departure. We will do all possible to accommodate requests for extended times, subject to availability. Keys will be made available at the property upon arrival. Please read instructions in the final confirmation email regarding key collection and /or security codes.

Payment

Payments may be paid by cash, cheque or bank transfer. A deposit of 50% of total rent is required at time of booking. A security deposit may be payable upon check in which will to be refunded within 3 working days of your departure, subject to our terms and conditions. Final payment accommodation payment must be paid 14 days prior to your arrival or as pre arranged.

Cancellation

Cancellations must be made in writing by the person who made the booking. If booking is cancelled 2 months or more prior to commencement, then your deposit (less admin fee of \$50.00) will be refunded in full. For Christmas, New Years and Easter weeks a 3 month cancellation timeframe is required. If your booking is cancelled less than 2 months prior to commencement (or 3 months for Christmas, New Years and Easter weeks), then refund of your payment is subject to a confirmed re-booking of the property (less admin fee of \$50)

Non Smoking

For the comfort of all our guests, our property is strictly a non-smoking property.

Animals and Pets

Pets are not allowed, no exceptions. Moreton Island is a National Park and domestic animals are strictly prohibited.

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Garbage Removal

Please make all efforts to adhere to bin collection days. These are on Monday and Friday. Bins **MUST** be put out for collection on the tiled area in the front yard. The lid must be able to close for the collection otherwise the crows will pull out all of the garbage and scatter it all over the place, they make a terrible mess. Excess rubbish collection may incur a \$50 Tangalooma Resort fee.

Noise

Noise/Functions/parties - 'Excessive' noise and anti social behaviour is not permitted as can cause disruption to our neighbours. Please try and be considerate of other holiday makers.

The Tangalooma Island Resort security personal may be called to investigate complaints of excessive noise or anti-social behaviour. After one warning guests may be evicted from the premises by Tangalooma Resort security with loss of both rent and any bond.

Damages and Extra Cleaning

Any breakages, damage and lost items must be paid for by occupants. We fully understand that the odd glass or plate could be accidentally broken. In the event of any breakage it is asked for the occupant to advise us prior to your departure so that every effort can be made to keep the house in good working order for the next guests. Remember we need to bring all supplies over from the mainland! We request that you kindly leave the property as you found it (including loading the dishwasher, removal of rubbish and BBQ cleaned), to avoid extra cleaning charges. Loss of keys or security gate passes will incur a \$40 Tangalooma Resort fee for each pass.

IMPORTANT: Please do not allow your children to play on the Blue Beach House golf buggy. Please let them know that it is not a toy (it's a bit irresistible to kids) and any breakages must be paid for by the occupants staying at the house.

Personal Property

No responsibility will be taken for the guest's personal property, so please take care. Having said that we will make every effort to return lost property so if you have left anything at the house please let us know asap.

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You are agreeing to these terms and conditions when you make confirmation and payment for this booking. Any breach of the above Holiday Letting terms and conditions, as agreed by both parties, permits us to refuse the key, amend the rent or immediately terminate the letting.

WE RECOMMEND TRAVEL INSURANCE.